

## **SERVICE ORDERING METHOD**

The company Nevšimal, a.s. provides services of glass constructions with aluminium profiles.  
How to contact us:

**Contact person: Roman Pažout:**

cell phone: +420 724 788 068  
tel.: +420 325 512 090  
fax: +420 325 514 002  
e-mail: pazout@nevsimal.cz  
or servis@nevsimal.cz

**Before contacting us, it is necessary:**

- to find out the material of the construction
- to describe the defects
- to inform us about the date, when it is possible to carry out the inspection or repairs

**Repairs Procedure:**

- once the term of repairs is agreed, service engineer will arrive (assuming the defect was properly described and the spare parts are in stock)
- in case the defect was wrongly described or it concerns a large-scale defect, the service engineers will make list of the necessary material
- as soon as we know the date of material delivery, you will be announced the term of repair
- in case it is a large-scale defect, the price balance of the repair will be made and submitted to you

Once the price is agreed, an agreement on defect removal will be drawn up.  
The price will be calculated upon the attached price list or will be based on price quotation.

The warranty for movable components of fittings are 6 months, all other repaired constructions will be treated individually and will be determined before the arrival of the service engineers.